



SI M01 02 19  
Warranties

March 2019  
Technical Service

## B36M ENGINE - FUEL TANK VENT (PURGE) VALVE: LIMITED WARRANTY EXTENSION TO 10 YEARS/120,000 MILEAGE

### MODEL

F54 (Cooper Clubman) (B36M Engine) Model Year 2016 produced from 8/10/2015 to 6/29/2016	F55 (Cooper Hardtop 4 door) (B36M Engine) Model Year 2016 produced from 6/16/2015 to 6/28/2016	F56 (Cooper Hardtop 2 door) (B36M Engine) Model Year 2016 produced from 6/10/2015 to 6/29/2016	F57 (Cooper Convertible) (B36M Engine) Model Year 2016 produced from 8/21/2015 6/24/2016
---	--	--	--



Note: The "Model" information above is for informational purposes only, it is not the only deciding factor.

### ELIGIBLE VEHICLES

To determine a vehicle's eligibility and to confirm this coverage applies, always perform a VIN-specific DCSnet Warranty Inquiry first.

To assist you in identifying those vehicles that have this "component-specific" extended limited warranty coverage, the DCSnet Warranty Vehicle Inquiry has been updated with the VIN and Component-specific "Vehicle Comment" shown below:

**Please see [SI M01 02 19](#)(DC 13 90 90 03 00). For this vehicle, the fuel tank vent valve limited warranty for defects in materials or workmanship has been extended to 10 year/120,000 mile as determined from the original in-service date. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the MINI New Passenger Car Limited Warranty.**

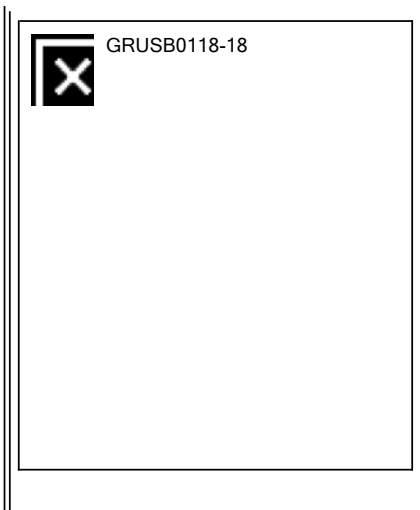
If you have ELW eligibility and/or coverage questions, please contact the Warranty department through IDS by selecting "Coverage, Policy and Coding" prior to performing any repair.

### INFORMATION

For the above-referenced vehicles, MINI USA, a division of BMW of North America, LLC ("MINI USA") is extending the limited warranty for the engine coolant system's Fuel Tank Vent (Purge) Valve to:

- 10 years/120,000 miles as determined by the vehicle's original in-service date

	<ul style="list-style-type: none"> <li>• This "component-specific" limited warranty extension applies</li> </ul>
--	--



to defects in materials or workmanship.

- This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the MINI New Passenger Car Limited Warranty.

**This bulletin is notice of a “limited warranty extension.” This is NOT a notice of a Recall or Service Action.**

There is no immediate repair required unless the MINI vehicle is currently experiencing this problem.

#### **Customer Notification Letter**

Even though this is **NOT** a Recall, MINI USA sent VIN-specific customer notification letters in a phased release.

### **SITUATION**

The vehicle's malfunction indicator lamp (MIL) lights up, one or more of the following fault codes are entered in the DME fault memory:

- 118001 - mixture control: Mixture too lean;
- 118401 - mixture control: Mixture too lean, large deviation;
- 190F08 - fuel tank ventilation system: malfunction;
- 191C02 - fuel tank ventilation system, 2nd discharge point: malfunction; and/or
- 195014 - differential pressure sensor, tank vent valve, signal: stationary,

The fuel tank vent valve may be faulty.

### **CORRECTION**

Replace the fuel tank vent valve as instructed after performing ISTA diagnostics and the related test plans.

Additionally, any repairs to address other stored fuel tank vent valve-related faults which require the replacement of a failed fuel tank vent valve are also covered under the terms of this component's extended time and mileage coverage that is described in this bulletin.

### **PARTS INFORMATION**



**Note: Please refer to the Electronic Parts Catalog (ETK/EPC), using the customer's VIN to**

**locate the applicable replacement part numbers.**

- Only order these **parts in the quantities needed** to address customers' vehicles that have confirmed

failures.

- **“Only in conjunction with” parts:** When applicable, if ETK/EPC item identifies additional part(s) that must also be replaced/installed “in-conjunction” with performing a covered repair, these “required” additional items are also covered under the terms of this extended limited warranty.
- Also refer to ETK/EPC and the repair instructions for onetime-use fasteners/screws and other information regarding repair-related gaskets, seals, fluid and/or lubricants that also need to be replaced/used and claimed.

## WARRANTY INFORMATION

For eligible vehicles equipped with the “B36M Engine” the fuel tank vent (purge) valve limited warranty has been extension to 10 years/120,000 miles.

**The existing limited warranty coverage for the whole vehicle and other components has not changed.**

This coverage supersedes the coverage that is provided under the MINI NEXT Certified Pre-Owned Program or any BMW Group Vehicle Service Contract that applies to the vehicle.

Should this component fail again, this component is covered by the remaining portion of the extended limited warranty coverage period.

### Non-Qualifying Repairs

Non-US specification vehicles, ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues are not covered under the terms of this limited warranty extension.

### Qualifying Repairs - Claim Submission

Claim this work with the defect code and labor operations provided below.

<b>Defect Code:</b>	<b>1390900300</b>	<b>F54 F55 F56 F57 B36 US tank purge valve</b>
<b>Labor Operation:</b>	<b>Labor Allowance:</b>	<b>Description:</b>
00 00 006	Refer to AIR/KSD2	Performing “vehicle test” (with vehicle diagnosis system – checking faults) (Main work)
Or:		
00 00 556	Refer to AIR/KSD2	Performing “vehicle test” (with vehicle diagnosis system – checking faults) (Plus work)
And:		
61 21 528	Refer to AIR/KSD2	Connect an approved battery charger/power supply (indicated in KSD2 as “Charging battery”)
And, as necessary:		
61 00 006	Work time (WT)	Performing vehicle diagnosis – test module
And:		
13 90 500	Refer to	Replacing tank venting valve

AIR/KSD2
----------

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006

Refer to KSD2/AIR for the corresponding flat rate unit (FRU) allowances.

Work time labor operation code 61 00 006 is not considered a Main labor operation; however, it does require an individual punch time and an explanation on the repair order and in the claim comments section.

### **Previous Customer-pay Repairs – Limited Warranty Extension Reimbursement**

Under this extended limited warranty, MINI USA, a division of BMW of North America, LLC (MINI USA) will provide reimbursement for qualifying customer-pay repairs that were performed on an eligible vehicle **prior** to the release of this component-specific limited warranty extension.

Customer-pay repairs are subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the MINI New Passenger Car Limited Warranty.

### **Repairs that do not qualify for Reimbursement**

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine MINI parts and/or used MINI passenger car parts.

### **Requesting Reimbursement for a Previous Repair that Qualifies**

For a customer to request reimbursement for a “qualifying customer-pay repair” performed either by an authorized MINI dealer or independent repair shop located in the United States (including Puerto Rico), please have him/her submit his/her reimbursement request online at [www.MINI-RP.com](http://www.MINI-RP.com) under the following reference:

- M-ELWR 2019 Fuel Tank Vent Valve 10Y120M

### **Reimbursement Request Procedure**

The online process is initiated by attaching/sending “PDF files” of the supporting documentation for the “prior repair.”

The website attached sample customer letter provides information as to “what” documentation is needed to be supplied to support a prior repair.

The letter also includes alternative methods to request reimbursement, either through the mail or by fax as described below:

MINI Customer Reimbursement Center

Attention: M-ELWR 2019 Fuel Tank Vent Valve 10Y120M

P.O. Box 561089

Dallas, Texas 75356

Fax number: 877-457-0214

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-203-1331.

### **MINI Owner/Operator Inquiries and Assistance**

For all other questions, please contact the MINI USA Motorer Relations and Services via email at [MINI.assistance@askMINIUSA.com](mailto:MINI.assistance@askMINIUSA.com) or via telephone at 1-866-ASK-MINI (275-6464).

Published: Tuesday, March 26, 2019

## **ATTACHMENTS**

View PDF attachment [M010219 Customer Letter](#).

[ Copyright ©2019 BMW of North America, Inc. ]

MINI



March 2019

This **“Important Limited Warranty Information”** applies to the MINI vehicle with the Vehicle Identification Number (VIN) of [REDACTED]

Dear MINI Motorer:

MINI USA is committed to delivering the ultimate in product satisfaction to our Motorers.

Towards that end, MINI is extending the limited warranty for the:

- **Fuel Tank Vent Valve**

On the above-referenced vehicle to:

- **10 years/120,000 miles, whichever occurs first, as determined by your vehicle’s original in-service date**

This “component-specific” limited warranty extension applies to defects in materials and workmanship and is subject to the applicable vehicle and coverage eligibility requirements, exclusions and limitations that apply to the MINI New Passenger Limited Warranty.

**This is notice of a “limited warranty extension.” This is not a notice of a Recall or Service Action.**

If a repair to this component is required, please contact your nearest authorized MINI dealer in the United States or Puerto Rico to schedule an appointment. Your authorized MINI dealer will determine the vehicle’s eligibility and review the scope of repair covered by this component-specific limited warranty extension.

After vehicle inspection and diagnosis, eligible repair work will be performed by the authorized MINI dealer in the United States (including Puerto Rico) free of charge.

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other “unrelated” issues are not covered under the terms of this limited warranty extension. This exclusion applies to repairs, including consequential, that were performed using non-genuine MINI parts and/or used passenger car parts.

The integrity of our products is essential to MINI’s success and our Motorers’ trust. We are determined to exceed your expectations and hope this warranty extension further enhances your motoring experiences.

Sincerely,

MINI USA, a division of BMW of North America, LLC

M-ELWR 2019 B36/B46 – Fuel Tank Vent Valve 10Y120M

**Company**

MINI USA  
A division of BMW  
of North America, LLC

**Mailing Address**

PO Box 1227  
Westwood, NJ  
07675-1227

**Telephone**

(866) ASK-MINI  
275-6464

**E-mail**

MINI.assistance@  
AskMINIUSA.com

**Website**

www.miniusa.com

## **Previous Customer-Pay Repair Reimbursement – Limited Warranty Extension**

### **MINI USA, a division BMW of North America, LLC**

March 2019

**VIN** [REDACTED]

Under this extended limited warranty, MINI USA, a division of BMW of North America, LLC will provide reimbursement for “qualifying customer-pay repairs” on eligible MINI vehicles that were performed prior to the release of this component-specific limited warranty extension.

Customer –pay repairs are subject to the applicable vehicle and coverage eligibility requirements, exclusions and limitations that apply to the MINI New Passenger Limited Warranty.

#### **Repairs that do not Qualify for Reimbursement**

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues. This exclusion applies to repairs, including consequential, that were performed using non-genuine MINI parts and/or used passenger car parts.

#### **Requesting Reimbursement for a Previous Repair that Qualifies**

If you previously had a “qualifying customer-pay repair” performed either by an authorized MINI dealer or independent repair shop located in the United States (including Puerto Rico), please submit your reimbursement request “online” at [www.MINI-RP.com](http://www.MINI-RP.com) under the following reference:

##### **Covered Component Code**

M-ELWR 2019 Fuel Tank Vent Valve 10Y120M

To initiate the online process, you will be asked to attach PDF files of the required documentation as outlined in the reimbursement checklist on the next page.

Alternatively, you may mail or fax your request and documentation to:

MINI Customer Reimbursement Center  
Attention: M-ELWR 2019 Fuel Tank Vent Valve 10Y120M  
P.O. Box 561089  
Dallas, TX 75356  
Fax number: 877-457-0214

**Please allow 4-6 weeks for processing your request.**

Should you have any questions concerning this reimbursement process, please call 1-844-203-1331.

For all other questions, please contact the MINI USA Motorer Relations and Services via email at [assistance@askMINIUSA.com](mailto:assistance@askMINIUSA.com) or via telephone at 1-866-ASK-MINI (275-6464).

Please have your 17-character Vehicle Identification Number (VIN) available and include the VIN with all communications.

## Previous Customer-Pay Repair Reimbursement – Documentation Checklist

### MINI USA, a division of BMW of North America, LLC

Reimbursement is available to the MINI Owner/Lessee who incurred the expense **prior** to the release of this component-specific limited warranty extension.

When submitting a reimbursement for a previous repair, please provide **legible copies** of the following documentation and include your VIN, name, address and your preferred contact telephone number(s):

#### Repair Order (RO) or Invoice

This document should include the following information:

- Customer name and address
- Vehicle Identification Number (“VIN”)
- The date of repair
- The mileage when the repair was performed
- Itemized breakdown of the labor charges for all repairs\* including diagnosis
- Itemized breakdown of the parts, including any miscellaneous items, billed for all repairs\*

\*For repair orders containing multiple repair line items, only the specific line item expenses that relate to the component that is covered by this extended limited warranty will be considered for reimbursement.

#### Proof of Payment

Please provide a copy of at least **one** of the following items as valid proof of payment:

- Repair order (RO)/invoice stamped and dated as “PAID”
- Copy of a cancelled check
- Copy of a signed credit/debit card receipt
- Copy of a credit/debit card statement

#### Determining if an eligible vehicle’s repair qualifies for reimbursement:

Please use the following questions to review your repair order documentation prior to submitting a reimbursement request:

1. Why was the vehicle brought into the repair facility?
2. What was the repair facility’s diagnosis?
3. What did the repair facility do to correct the concern and does it qualify?