



November 2018



Recall Campaign No. 2018-544: Footwell Module

Dear MINI Owner/Lessee:

This notice is sent to you in accordance with the requirements of the Canadian Motor Vehicle Safety Act. BMW AG has determined that a defect, which relates to motor vehicle safety, exists in certain Model Years 2009 – 2014 MINI Clubman, 2007 – 2013 MINI Hatch, 2010 – 2015 MINI Convertible, 2012 – 2015 MINI Coupe and 2012 – 2015 MINI Roadster. Our records indicate that you are the owner or lessee of a potentially affected vehicle.

Why are we contacting you?

This safety recall involves the footwell module referred to as the “FRM3” – a control unit associated with vehicle lighting functionality, power windows and other master functions. The FRM3 is located in the interior passenger compartment, at the bottom of the driver’s side A-pillar – behind the driver’s side kick panel.

Due to Canadian market climatic factors, a combination of significant road salt use and contributing parameters, like type and composition of road salt, in conjunction with moisture, could come into contact with the FRM3 circuit board. The FRM3 circuit board could become contaminated and corrode, which could lead to an electrical short circuit.

IMPORTANT NOTE:

At the present time, we are not ready to perform this recall on your vehicle. We will notify you with a follow-up letter as soon as we can perform this recall.

What if I have questions or experience problems?

Should you have any questions about this recall, please contact your Authorized MINI Retailer. Visit www.MINI.ca to find an Authorized MINI Retailer near to you. Should you need additional assistance, you may contact MINI Customer Service at the following phone number or email address:

Phone: 1-855-217-3002
Email: customer.service@mini.ca

What could happen?

An electrical short circuit could result in overheating of the FRM3, which could lead to a vehicle fire, and could result in property damage and / or personal injury.

This potential overheating can occur after the vehicle has been parked, with the engine turned off, however it is possible that this also occurs while the vehicle is being driven.

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